



## **OFFICE OF INFORMATION SERVICES**

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**DATE:** April 17, 2006

**TO:** Information Systems Staff at Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations

**FROM:** Henry Chao, MA/Part D Implementation Manager /s/  
Information Systems Modernization Group

**SUBJECT: Special TRR Communication – Clean Ups and TRC 199**

As mentioned on previous MA/PDP Operational User group calls and emails, CMS will on occasion conduct a series of data “clean-ups” resulting in a Special TRR. We are scheduling the delivery of the Special TRRs typically on either Mondays or Tuesdays. This email is to inform you of the possibility of your plan receiving a TRR as a result of clean-ups conducted over the past week. The following is a description of the clean-ups conducted. Keep in mind not every plan will receive a TRR as a result of each of these clean-ups.

### **Special Cleanup TRR - Sent to Plans on April 17, 2006**

Please note, not all Plans received this Special TRR. Only those with transactions/beneficiaries that were impacted by the following situations:

- 1) Pended Transactions (status code = 6) - transactions receiving Status code 6 will be reprocessed
  - a. For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b. For beneficiaries with subsequent transactions, the reprocessing will result in TRC 199, which will be sent to the Plans on a special TRR on or about 4/18. .
- 2) Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a. For benes where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.

- b. For benes with subsequent transactions, the reprocessing resulted in TRC 199, which will be sent to the Plans on a special TRR on or about 4/18.
- 3) TRC 009 on PBP Change Transactions (Transaction Code 71)
    - PBP change transactions (transaction code 71) may have erroneously received TRC009 – No Match on Name. The software issue was addressed in December; this cleanup reprocessed any transactions submitted prior to that fix that rejected with a TRC009. Plans should expect to receive transaction responses on the special TRR that reflect an accepted or rejected status with a legitimate TRC.
  - 4) TRC 105 on retro Group Health Plan Enrollment Transactions (Transaction Code 60)
    - Group Health Plan retro enrollment transactions (transaction code 60) were erroneously rejected for TRC 105 – Invalid Effective Date for Election Type. The software issue was addressed at the end of March; this cleanup reprocessed any transactions submitted prior that fix that met the criteria. Plans should expect to receive transaction responses on the special TRR that reflect an accepted or rejected status with a legitimate TRC.

#### **Special Reject TRR - Sending to Plans on April 18, 2006**

Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC 199, which means "Rejected, Returned to Plan for additional research." After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

If you have any questions, please contact the MMA Help desk at 1-800-927-8069 or e-mail MMAHelp@cms.hhs.gov.